

VIDEO/TEXT BI-DIRECTIONAL LINKAGE FOR SOFTWARE FAULT CLEARANCE APPLICATIONS

ABSTRACT OF THE DISCLOSURE

[0036] A fault clearance system and method for a graphical user interface. The system includes a plurality of video objects, each video object corresponding to a respective fault of a reprographic or printing system. Each video object further includes a plurality of video segments corresponding to fault clearance steps. Similarly, a plurality of text objects correspond to respective faults of the reprographic or printing system, and each text object further includes a plurality of text steps, one corresponding to each video segment of the respective video object. A bi-directional linkage system links each of the video segments to one of the text steps and each of the text steps is linked to one of the video segments. A video window displays the video segments, and a text window displays one or more of the text steps of a selected text object. The video window displays a video segment linked to a highlighted text step in the text window and the highlighted text step in the text window is linked to the video segment in the video window.